

February/26/2024

Dear customer

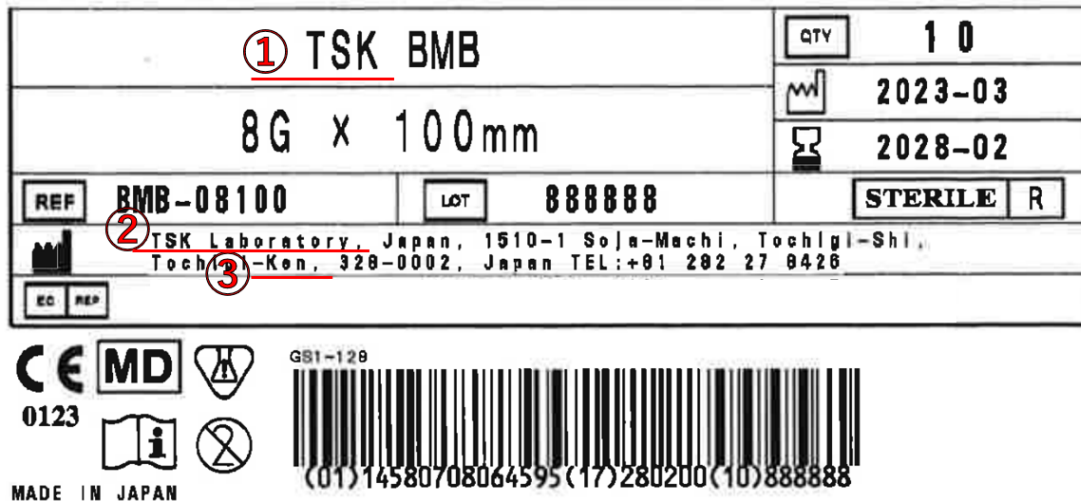
RE: Warning Notice: Counterfeit Product

It has come to our attentions that that products falsely claiming to be made by TSK or bearing counterfeit TSK labels are currently being distributed in certain regions.

Counterfeit products do not meet quality standards for medical devices and may cause malfunctions or serious safety issues.

Counterfeit products have the following characteristics on the label:

Genuine label



Counterfeit label



Difference between genuine and counterfeit

Difference	<p>① “<u>TSK</u>” is excluded in the product name of the counterfeit label.</p> <p>② “<u>TSK LABORATORY</u>” is excluded in the manufacture’s address of the counterfeit label.</p> <p>③ The part of the correct address is “<u>Tochigi-Ken</u>” but “<u>Tochigi-Kan</u>” is in the counterfeit label.</p>
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We are not responsible for any malfunctions or damages that may occur due to the use of counterfeit products. Please also note that we cannot provide any warranty or support for products purchased through other than our official sales channels.

Therefore, to avoid purchasing counterfeit products, we ask that you only purchase products through our authorized distributors.

If you find a product that seems suspicious, please contact us through the link below.

<https://www.tsklab.co.jp/en/contact/?s=s2>

Please select “Inquiry regarding the international sales”.

Thank you for your understanding and cooperation.

Should you have any questions, please do not hesitate to contact us.

TSK Laboratory, Japan